

December 1, 2020

**Dear Valued ONE Customer,**

**FP2: MV ONE APUS 006E/W**

This is to inform you that MV ONE APUS serving in our Far East Pacific 2 (FP2) Service suffered collapsed containers due to severe weather conditions while the vessel was enroute to her next port of call, Long Beach. Investigations are ongoing and further information will be provided once available.

The vessel schedule is expected to be delayed and her schedule recovery plan is currently underway which will be advised subsequently.

We regret the inconvenience caused and thank you for your understanding in this regard. Should you have any questions or concerns, please contact your sales account representative for additional information.

Sincerely,  
Ocean Network Express Pte. Ltd.

*For the avoidance of doubt, this Customer Advisory has been provided without prejudice and for informational purposes only, non-conclusive and subject to change.*